



RAWKIDWORLD SHIPPING POLICY

Last Updated: June 2026

At RAWKIDWORLD, we aim to get your order to you as quickly and safely as possible. Please review this Shipping Policy before placing an order.

1. Order Processing

All orders are processed within 1–3 business days after payment confirmation.

Orders are not processed, shipped, or delivered on:

- Weekends
- Malaysian public holidays
- Unexpected business closures

During product launches, limited drops, promotional periods, or peak seasons, processing times may be extended.

2. Shipping Coverage

RAWKIDWORLD currently ships:

- Throughout Malaysia (West Malaysia & East Malaysia)
- Selected international destinations (where available)

Shipping availability may vary depending on courier coverage and local regulations.

3. Estimated Delivery Times

Malaysia

- West Malaysia: 1–5 business days
- East Malaysia: 3–10 business days

International Orders

- Typically 7–21 business days
- Delivery times vary depending on destination country, customs processing, and courier services

These timeframes are estimates only and are not guaranteed.

4. Shipping Fees

Shipping charges are calculated during checkout based on:

- Delivery location
- Order weight and size
- Selected shipping method

Any applicable shipping fees will be displayed before payment is completed.

5. Order Tracking

Once your order has been shipped, you will receive:

- A shipping confirmation email and/or message
- Tracking information (where available)

Customers are responsible for monitoring the shipment status using the provided tracking details.

6. Delayed Deliveries

While we strive to meet estimated delivery times, RAWKIDWORLD is not responsible for delays caused by:

- Courier service disruptions
- Customs clearance procedures
- Weather conditions
- Public holidays
- Incorrect shipping information provided by customers
- Events beyond our reasonable control

7. Incorrect Shipping Information

Customers are responsible for providing accurate shipping information.

If incorrect or incomplete information is provided:

- Delivery delays may occur
- Additional shipping charges may apply
- RAWKIDWORLD will not be responsible for orders delivered to incorrect addresses provided by the customer

Please contact us immediately if you need to update your shipping information after placing an order.

8. Lost or Stolen Parcels

Once an order has been marked as delivered by the courier, RAWKIDWORLD is not responsible for:

- Lost parcels
- Stolen parcels
- Parcels left unattended at the delivery location

Customers should contact the courier directly regarding delivery disputes.

We will assist where reasonably possible.

9. Failed Delivery Attempts

If a parcel is returned to us due to:

- Failed delivery attempts
- Incorrect address
- Customer refusal to accept delivery

The customer may be required to pay additional shipping charges for redelivery.

10. International Customs & Duties

For international orders:

- Import duties
- Taxes
- Customs fees
- Clearance charges

are the responsibility of the customer.

RAWKIDWORLD has no control over these charges and cannot predict their amount.

11. Damaged Parcels

If your order arrives damaged:

1. Contact us within 7 days of receiving the parcel.
2. Provide:
 - Your order number
 - Clear photos of the parcel and item(s)
 - A description of the issue

We will review the claim and provide an appropriate resolution.

12. Limited Drops & High-Demand Releases

For limited-edition releases, collaborations, and exclusive drops:

- Processing times may be longer than usual
- Orders are fulfilled on a first-paid, first-served basis
- Shipping estimates may be extended during periods of exceptionally high demand

Customers will be notified of any significant delays.

13. Free Shipping Promotion

From time to time, RAWKIDWORLD may offer free shipping promotions on selected orders.

Free shipping promotions:

- Apply only during the stated promotional period
- May require a minimum purchase amount
- Are subject to specific campaign terms and conditions
- Cannot be combined with other promotions unless otherwise stated
- Apply only to eligible shipping destinations as determined by RAWKIDWORLD

RAWKIDWORLD reserves the right to modify, suspend, or terminate any free shipping promotion at any time without prior notice.

14. Contact Us

For shipping-related inquiries, please contact:

RAWKIDWORLD

Email: rawkidworld@gmail.com

WhatsApp: +6018 908 0896

RAWKIDWORLD ships worldwide, delivers streetwear with care, and strives to provide a smooth shopping experience from checkout to doorstep.